



Title: Supportive Living Volunteer

Program: Supportive Living Apartments

Position Location (full address): London, ON

Time Commitment: Approximately 1-2 hours

Role Description and Primary Responsibilities:

- Friendly, social visits at our Supportive Living Apartments lounge with clients we support.
- Volunteers will have coffee and social interaction through conversation with clients
- At times clients will do social art/craft activities together with volunteers.

Required Qualifications:

- Current & Clear Vulnerable Person's Sector Check.
- Minimum of 18 years of age
- 2 references (1 professional)
- Minimum commitment of 6 months

Experience & Qualifications:

- Excellent customer service skills and a pleasant demeanor
- Reliability and punctuality
- Ability to handle stress and conflict in a calm manner
- Excellent customer service skills and a pleasant demeanor
- Reliability and punctuality
- Strong, demonstrated ability to organize space and inventory, and mobilize others
- Experience working with marginalized women and/or individuals with mental health issues is considered an asset

Physical and Mental Requirements:

- Must be able to sit/work for a few hours at a time
- Must be able to steer conversations to remain appropriate, welcoming, safe, and nonjudgmental
- Must be able to stand for periods of time and climb stairs.
- Must be able to lift up to 20 lbs
- Good listening skills and a nonjudgmental attitude
- Ability to handle stress and conflict in a calm manner

CLICK HERE TO APPLY NOW: [Volunteer Application Form \(smartsheet.com\)](#)

Detailed Summary of Position:

At our Supportive Living Apartments (SLA) we rely on the efforts of volunteers to create an atmosphere that fosters support and encouragement.

We place tremendous value on the contributions of our volunteers to help us support the people who arrive through our doors seeking services and support each year. Volunteers with our team play a role in improving the quality of life for people who are undermined by homelessness, poverty, mental health, addictions and other complex health issues.

SLA has the goal of reintegrating individuals into community living, focusing on the concept of recovery for persons who live with mental illness and/or addictions and we are proud to include our volunteers as part of our team.

Volunteering at our SLA provides an opportunity for volunteers to gain knowledge about addictions & mental health, to learn of the various services and supports available within the community, and to meet new people.

Reporting Relationship:

Team Lead – Supportive Independent Housing

Manager – Independent Housing