

### Vision

Promoting resilience for all through mental health and addiction services.

### Mission

Provide timely mental health and addiction services, education and advocacy to ignite hope and support change for all.

### Values

#### Inclusion

We embrace diversity and create welcoming and inclusive spaces where everyone feels accepted and supported.

#### Compassion

We provide care and support by meeting people where they are with empathy and understanding.

#### Innovation

We actively pursue new approaches to advance mental health and addictions services for all we serve.

#### Excellence

We strive for the highest standard of care and service to support the unique needs each of our clients.

#### Respect

We treat our clients, coworkers and partners with dignity and worth.

#### Collaboration

We value our partnerships and relationships to provide the best outcomes for the clients we serve.

## Strategic Priorities

	Access to client-centred care and services	Support First Nations, Inuit, Métis and Urban Indigenous Priorities	Leadership	Supportive Housing
Objectives	<ol style="list-style-type: none"> <li>Eliminate barriers to people accessing CMHA TVAMHS services they need.</li> <li>Use and enhance data to inform services that supports the diversity of community needs.</li> <li>Establish a culturally appropriate approach to address the needs of families and individuals.</li> </ol>	<ol style="list-style-type: none"> <li>Establish a culturally appropriate approach with First Nations, Inuit, Métis and Urban Indigenous communities to address the needs of families and individuals.</li> <li>Build and maintain relationships and partnerships with First Nations, Inuit, Métis and Urban Indigenous communities.</li> <li>Support an environment that enables First Nations, Inuit, Métis and Urban Indigenous communities to design and implement culturally safe services with support from CMHA TVAMHS.</li> </ol>	<ol style="list-style-type: none"> <li>Inspire a culture that promotes continuous quality improvement in all aspects of our business.</li> <li>Continue to build a strong, healthy, cohesive, and inclusive team.</li> </ol>	<ol style="list-style-type: none"> <li>Respond to the changing needs of our community members and create movement across the housing continuum.</li> </ol>